



Integrated Policy Quality, Health and Safety, Environment

TECNOR is a manufacturing company specialized in the production of custom design fittings for high-pressure hydraulic hoses.

Established as family owned company in the early 60's, TECNOR is still inspired by a deep passion for the mechanical industry. TECNOR has a high and specific level of technical knowledge and expertise in hydraulic, developed in decades of collaborations as premier supplier for major worldwide companies in the hydraulic industry.

The Management is always attentive to analyze the business context in order to ensure continuous improvement in line with customer needs and with the technical progress, observing the strategies of competitors, collaborating with strategic suppliers and involving the staff.

Our customers are distributors and Original Equipment Manufacturers (OEMs) located in Europe and operating all over the world.

Our greatest strength is to offer a complete manufacturing process to supply customers with final products. Starting from the steel bar, TECNOR provide customers with finished products in their final sales packages, ensuring the expected quality level.

In compliance with the requirements applicable to both the product (laws, customer specifications) and the organization (safety, environment), TECNOR's primary objective is to:

- constantly monitor the trend and situation of market scenarios to ensure availability, contain and minimize the impact of costs and availability of raw materials, structuring and adapting solutions to continue providing products and services to customers and partners at the agreed conditions , as far as possible;
- identify, understand and develop strong long term and mutually beneficial relationships with the customer providing high quality products and flexible lead-time solutions;
- chose and develop strategic suppliers who ensure products and services with the required quality levels;
- guarantee the availability of resources (human, technical and economic) with high skills and knowledge.

The main tool to achieve business success is the involvement and participation of internal staff and suppliers so that they are aware of their strategic role in the realization of the product and provided to the customer service.

The company objectives are communicated and shared with the staff, which is essential in suggesting improvements, in determining the quality of the product and the service level, in improving the business efficiency.

The Management promotes the continuous integration of the Quality Management System with other Company Systems (Health and Safety, Administrative, Environment, Privacy) so that every process is designed and operated according to all relevant aspects with 360-degree assessment, using the analogies and strengths of each system in a cycle of global organizational improvement.

The Management promotes accident prevention in the field of safety and environment, through continuous information and training, the definition of appropriate operating procedures, the provision of technical resources in compliance with applicable laws and regulations, the definition of appropriate emergency plans and responses.

This Policy is s reviewed and updated on at least an annual basis.

Management
Severino Padrin